

2010-05-13

STORE POLICY

Updated Date of Store Policy: January 9th, 2012

Mother Nature Warning

Cacao is a fruit that changes based on climate, rain fall, moisture levels, temperature levels, soil density, and other environmental factors. Like wine, each batch of chocolate may vary slightly in taste and color. That's the beauty of nature!

Customer Service

We greatly appreciate you as a customer! Therefore the NibMor Online store guarantees 100% Customer Satisfaction on all products. Our desire is for you to be more than happy with your order and the level of customer service provided by our staff. You can be assured that we will do everything it takes to ship your order promptly and maintain communication if a problem arises. If you have a question, or comment please let us know. You can email us at info@nibmor.com or call (718) 374-5091. Your inquiry will always get a response within 48 hours (except holidays and weekends) and be resolved as quickly as possible.

Shipping Policy

Products purchased from the NibMor online store will be shipped via United Parcel Service (UPS) or other postal carrier. Shipping charges are calculated automatically during checkout, based on weight of the product being shipped and your location. You will have the opportunity to review the shipping costs prior to finalizing your order. During the summer months, shipping costs may be higher due to special handling (increased weight with cold packs and insulation) and expedited shipping.

Summer Shipping

Chocolate is a temperamental treat that does not like the heat. So, to deliver your chocolate order to you the way it came out of our kitchen (not melted) , during the warm summer months, we ship orders in the most cost effective and expedited way (in most cases that is a 1 - 2 day delivery). We pack your order with cold packs to help sustain the right temperature until it is safely in your hands. Shipping chocolate, during the summer, can be tricky but we work hard to get your treats to you in the freshest of conditions.

Return Policy

If you are unsatisfied in any way with any of our perishable products, please contact our customer service department at info@nibmor.com or (718) 374-5091 and we will work to make your experience with NibMor a pleasant one!

PRIVACY STATEMENT

Updated Date of Privacy Statement: January 9th, 2012

PRIVACY

Your privacy is very important at NibMor. At NibMor we value our consumer's privacy and have made it our policy to provide on-line content that requires minimal collection of information from our visitors. In an effort to better serve you, we have provided this privacy notice detailing our information collection practices. This Privacy Statement sets forth our current privacy practices with regard to the information we collect when you or your computer interact with our website.

1. ACKNOWLEDGMENT AND ACCEPTANCE OF TERMS

By accessing NibMor/www.NibMor.com, you acknowledge and fully understand NibMor's Privacy Statement and freely consent to the information collection and use practices described in this Website Privacy Statement.

2. PARTICIPATING MERCHANT POLICIES

Related services and offerings with links from this website, including vendor sites, have their own privacy statements that can be viewed by clicking on the corresponding links within each respective website. Online merchants and others who participate in NibMor services are encouraged to participate in industry privacy initiatives and to take a responsible attitude towards consumer privacy. However, since we do not have direct control over the policies or practices of participating merchants and other third parties, we are not responsible for the privacy practices or contents of those sites. We recommend and encourage that you always review the privacy policies of merchants and other third parties before you provide any personal information or complete any transaction with such parties.

3. INFORMATION WE COLLECT AND HOW WE USE IT

NibMor collects certain information from and about its users three ways: directly from our Web Server logs (our web servers automatically recognize a visitor's domain, however, they do not recognize the visitor's email), the user, and with Cookies.

a. Web Server Logs.

When you visit our Website, we may track information to administer the site and analyze its usage. Examples of information we may track include:

- Your Internet protocol address.
- The kind of browser or computer you use.
- Number of links you click within the site.
- State or country from which you accessed the site.
- Date and time of your visit.
- Name of your Internet service provider.
- Web page you linked to our site from.
- Pages you viewed on the site.

b. Use of Cookies

NibMor may use cookies to personalize or enhance your user experience. A cookie is a small text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a Web Server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. For example, if you personalize a web page, or navigate within a site, a cookie helps the site to recall your specific information on subsequent visits. Hence, this simplifies the process of delivering relevant content and eases site navigation by providing and saving your preferences and login information as well as providing personalized functionality.

NibMor reserves the right to share aggregated site statistics with partner companies, but does not allow other companies to place cookies on our website unless there is a temporary, overriding customer value (such as merging into NibMor.com a site that relies on third-party cookies).

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies. If you reject cookies by changing your browser settings then be aware that this may disable some of the functionality on our Website.

□ Personal Information Users

We do not require visitors to register or provide any information before entering our website. However, there are several places where visitors may choose to provide personally identifiable information about themselves or other people. When you register, we will request some personal information such as name, address, email, telephone number, account number and other relevant information. If you are purchasing a product, we will request financial information. Any financial information we collect is used only to bill you for the services you purchased. If you purchase by credit card, this information may be forwarded to your credit card provider. For other types of registrations, we will ask for the relevant information. You may also be asked to disclose personal information to us so that we can provide assistance and information to you. For example, such data may be warranted in order to provide online technical support and troubleshooting. We will not disclose personally identifiable information we collect from you to third parties without your permission except to the extent necessary including:

§ To fulfill your service requests for services.

§ To protect ourselves from liability,

§ To respond to legal process or comply with law, or

§ In connection with a merger, acquisition, or liquidation of the company.

4. USE OF WEB BEACONS OR GIF FILES

NibMor/www.NibMor.com Web pages may contain electronic images known as Web beacons - sometimes also called single-pixel gifs - that allow NibMor to count users who have visited those pages and to deliver co-branded services.

NibMor may include Web beacons in promotional e-mail messages or newsletters in order to determine whether messages have been opened and

acted upon.

Some of these Web beacons may be placed by third party service providers to help determine the effectiveness of our advertising campaigns or email communications. These Web beacons may be used by these service providers to place a persistent cookie on your computer. This allows the service provider to recognize your computer each time you visit certain pages or emails and compile anonymous information in relation to those page views, which in turn enables us and our service providers to learn which advertisements and emails bring you to our website and how you use the site. NibMor prohibits Web beacons from being used to collect or access your personal information.

5. ACCESSING WEB ACCOUNT INFORMATION

We will provide you with the means to ensure that personally identifiable information in your web account file is correct and current. You may review this information by contacting us by sending an email to our support attendant - info@nibmor.com.

6. OUR COMMITMENT TO DATA SECURITY

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

7. CHANGES TO THIS STATEMENT

NibMor has the discretion to occasionally update this privacy statement. When we do, we will also revise the "updated" date at the top of this Privacy page. We encourage you to periodically review this privacy statement to stay informed about how we are helping to protect the personal information we collect. Your continued use of the service constitutes your agreement to this privacy statement and any updates.

8. CONTACTING US

If you have questions regarding our Privacy Statement, its implementation, failure to adhere to this Privacy Statement and/or our general practices, please contact us. info@nibmor.com or send your comments to :
NibMor

Attention: Privacy Statement Personnel

11 Middle Neck Rd. Suite 208, Great Neck, NY 11021

NibMor will use commercially reasonable efforts to promptly respond and resolve any problem or question.